

Frequently asked questions (Covid 19) for Leicestershire Registration Service – last updated 20/03/20 11:00

**For all our office appointments, we ask that the Government recommended hygiene procedures and social distancing protocols are observed. We have hand gel dispensers at all of our offices and we would ask that these are made use of.**

## **Wedding and Civil Partnership**

### **Will the Registrars still attend for my venue ceremony?**

At the moment, we are still able to send our registrars to ceremonies. If the situation should change on advice from the Government, we will let all our couples know immediately.

### **Can I change the date of my ceremony?**

Speak to your venue in the first instance and then call us. We will do all we can to accommodate any requests to move dates and times.

### **Will your office still be open for my ceremony?**

At the moment, we have no plans to close any of our offices. However, Government guidelines may change. We will inform all our couples if the situation should change.

### **Numbers at ceremonies**

Currently, the Government are advising against large gatherings. We are therefore asking you to ask any guests who are over 70, have underlying health issues or are pregnant not to attend and therefore limit the number attending to 8 including the couple. It also goes without saying that any guests that are self-isolating should not be allowed to attend.

### **Can I bring my office ceremony forward?**

As long as your notice of marriage/civil partnership paperwork was completed more than 28 days before the new date, we will do all we can to find a suitable date and time.

### **Can I postpone or move to a later date?**

Yes, your fees will be safe, ready for when you rebook. There will be no additional fees. Your notices of marriage/civil partnership will need to still be valid to cover your new date. They expire 12 months after they were given – our staff can advise you on this.

### **Do I get my money back if I cancel?**

Yes, less only the £50 deposit.

## **Births and deaths**

### **I'm coming in to register a birth. Will you be open?**

Appointments are proceeding as normal. Do not attend if you are feeling unwell. It is not necessary to bring the baby to the appointment and please do not bring any additional people/children to the appointment.

### **I'm coming in to register a death. Will you be open?**

Appointments are proceeding as normal. Do not attend if you are feeling unwell and informants should be kept to the bare minimum.

## **Notices of marriage**

Please note that we are not taking any notices of marriage for couples who are not getting married in the next four months.